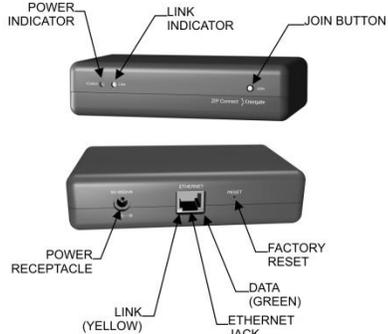


Introduction

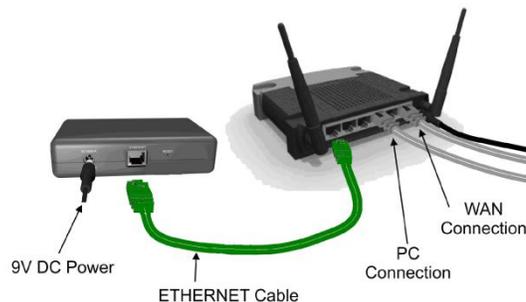
The ZIP Connect is designed to operate through your own broadband internet connection, such as a DSL connection supplied by your phone company or a cable internet service. **The ZIP Connect will not operate with a dial-up connection.**

The ZIP Connect contains a powerful 100 mW wireless ZigBee radio device and like a cordless phone its operation can still be affected by its placement in the home. For best results, choose a spot away from other wireless equipment and solid objects such as computers, televisions and walls. A desktop is an ideal location.

The ZIP Connect and other energy management devices are registered when they are installed. Please refer to the Troubleshooting section on the use of the JOIN button.



Typical Setup



First plug in the power supply and connect it to the ZIP Connect. The POWER indicator will illuminate immediately. Now connect the Ethernet cable between the ZIP Connect and your broadband router. Ensure that the router is powered-up and operational, and that the amber light on the ZIP Connect's Ethernet jack illuminates to indicate a connection.

The ZIP Connect is fitted with a recessed button labeled RESET. This button clears the memory of the ZIP Connect to its factory defaults, and **should only be used on the instructions of your Service Provider**

Troubleshooting	
Issue	Resolution
Power failure or loss of Internet connectivity	In the event of a power failure or a loss of Internet connectivity, please check the connections and the ZIP Connect will automatically reconnect when the power and/or Internet connectivity is restored.
POWER light is off	First, verify that your electrical outlet has power by plugging another device such as a table lamp into it. Next, check that the power adapter is plugged-in and connected to the ZIP Connect. Contact your Service Provider if the POWER light continues to be off.
LINK light is off or flashing regularly	If the unit has been registered, first check that the Ethernet cable is connected between the ZIP Connect and your router, that the router is powered up, and that the amber light on the ZIP Connect's Ethernet jack is illuminated. Next, check the internet connection by using a computer that is connected to another port on your router. Please note that once the Internet connection is re-established, it may take several minutes for the ZIP Connect to reconnect with the Service Provider and for the LINK light to stop flashing and remain illuminated.
POWER light is flashing	This indicates that the ZIP Connect is temporarily allowing Home Area Network (HAN) devices to connect to it. This may have been enabled by a press to the JOIN button, or remotely by the Service Provider. This mode will automatically cancel after four minutes.
A device will not connect	First, ensure that the LINK light is illuminated but not flashing. If flashing, make sure that the device is in a good location (i.e., away from other wireless equipment and solid objects such as computers, televisions and walls. If this does not resolve the problem please contact your Service Provider.

Product Conformity

This equipment, if installed in strict accordance with the manufacturer's instructions, complies with the requirements of IEC 60730-1 for EMC emissions and immunity.

This equipment is RoHS compliant.

This equipment, if installed in strict accordance with the manufacturer's instructions, complies with the limits pursuant to Part 15 of FCC rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference
2. This device must accept any interference, including interference that may cause undesired operation.

Contains Radio Module FCC ID: WUR-ZRM10 ; Industry Canada ID: 8022A-ZRM10.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to a different circuit.